



VICTORY LOUVRE ROOF SYSTEM

product warranty - care & maintenance



care & maintenance guide

overview

As with any quality building product your regular maintenance of the product together with existing home and surrounding products should eliminate any problems &/or the need for repairs or costly professional maintenance and advice.

The instructions outline basic cleaning methods and correct procedures to ensure the long life of the roof system and ensure warranty conditions are adhered to.

Read and just follow this easy maintenance guide and we know you will be enjoying the benefits of your outdoor area for many years to come.



simple maintenance guide - caring for louver roofing system

hose down

A regular water hose down once a month or so will keep your new roof looking like new. With one quick spray to louvers, frame and gutters you will remove most of the dirt created by dust or rain residue. *note: attention should be directed at the areas that miss the rain like eaves and under awnings or veranda's.*

wash away

Wash away stubborn grime with a soft brush or sponge soaked in warm water or detergent. Use regular dishwashing liquid, one teaspoon in four litres of water. To be extra effective you should change the water frequently and wipe over a second time with clean towelling to remove any smears. Best results occur when washing is undertaken in the shade. Clean oxidation or dirt from any anodised sections by wiping over with a solution of methylated spirits and water. Heavy stains not removed with water and detergent should be treated with mineral turpentine and wiped dry with a clean cloth.

remove mould

Areas constantly damp (for instance, on walls behind shrubbery on the south side of your house) could suffer from the formation of mould. You can remove the mould with a solution of household bleach and water, at a ratio of 3:1. Rub the solution onto the surface with a soft sponge, leave for 10-20 minutes, and then rinse off with clean water. *Note: When dry, you should rinse once more with clean water to remove bleach residue.*

clean gutters and downpipes

Your new roof gutters should be kept free of leaves and dirt build up or any other obstruction that may impede the flow of water.

lubricate pivot pins

Under normal conditions your roof will benefit from a spray of "Inox with Lanolin" every 12 months. For the most effect, ensure you spray towards the pivot pin, which is on the inside of the louvre. *Note: In high salt or dust areas this should be carried out every 3 months.*

roof maintenance access

Where possible avoid climbing onto roof area at any time. Louver is not considered a load bearing or trafficable roof. If you need to climb over your Louver Opening Roof walk on a support plank or scaffold spanning between supporting perimeter beams that can support your whole weight above roof.



care & maintenance of aluminium louvre system

Frequent Cleaning is desirable if the fine finish of powder coated aluminium is to be preserved. Deterioration of the coating occurs mainly because of grime deposition and attack by contaminated moisture, which in a coastal environment contains chlorides and in an industrial or urban environment contains chlorides and sulphur compounds. Deposited grime absorbs contaminated moisture like a sponge and holds it against the powder coated surface; this permits the attack to proceed thereby damaging the coating, which cannot be restored without removal.

Paintwork by the seaside or in heavy industrial areas will need more regular cleaning. Note: *Every 12 weeks is recommended. For example, often salts will build on the unexposed surfaces. This is because the surface facing the prevailing wind gets washed clean by the rain.*

The best method of cleaning is to use warm water with detergent and a soft cloth or sponge. Note: *Avoid harsh scourer's, brushes and aggressive chemicals.*

All solvents can potentially damage powder coating. Note: *If cleaning by solvent is required, methylated spirits or mineral turpentine may be used provided a small test spot shows no damage to the powder coating.*

Be careful of spray and wipe over products as these may contain a small amount of strong solvent. Test carefully before use.

As a rule, it should be assumed that with outdoor applications, powder- coated aluminium should be cleaned with the same frequency as windows, using non-abrasive mild detergent solution.

Acids used for brick cleaning and roof restoration can damage the coating and reduce its protective qualities. Surfaces should be protected to prevent such chemicals coming into contact.

Key Considerations:

- Cleaning is desirable if the fine finish of powder coated aluminium is to be preserved.
- Deterioration of the coating occurs mainly because of grime deposition and attack by contaminated moisture, which in a coastal environment contains chlorides and in an industrial or urban environment contains chlorides and sulphur compounds.
- Deposited grime absorbs contaminated moisture like a sponge and holds it against the powder- coated surface; this permits the attack to proceed thereby damaging the coating, which cannot be restored without removal.

Ensuring your product performance is maintained for many years up to and beyond manufacturers warranty's then your attention to regular care and maintenance is required to ensure your warranty conditions as to product performance and condition are maintained. This is normal for most products but particularly external products.

Please ensure you read carefully this care and maintenance document and undertake regular maintenance as detailed.

Should you wish further clarification of any matter contained herein please consult your authorised distributor prior to returning your warranty lodgement form.

Complete attached warranty lodgement document to ensure your project is correctly recorded and offered the full terms of your warranty entailments.

product warranty



warranty details

All products installed by an Authorised PCM Installer, is from date of invoice, fully warranted for the first two years. This warranty covers louvers and all componentry, motors, switches and electronics with labour costs included. In addition, from year two to end of year five, a warranty replacement of parts only applies for all motors, switched and electronics. Labour costs excluded. (excludes any wiring and electrical connections done by others).

motorisation

PCM offers a 7-year warranty on all motors and electronics but this does not cover damages caused by outside influences, e.g.: electrical storms, power surges, storm and tempest or maintenance by other than an authorised PCM Distributor.

product materials

All aluminium louvres, components and extrusions used in PCM systems are manufactured from high strength architectural grade aluminium to AS1866 & AS3902 standards. Marine grade T316 stainless steel is used for louver pins. Louvres and pins are warranted for a period of 10 Years from date of installation against perforation or corrosion that would affect their intended performance as an effective opening roof system.

powdercoated finishes

A wide range of exterior powder coat finishes are available. Duralloy or equivalent is the standard finish supplied unless stated otherwise and provides excellent resistance to weather. (Refer care and maintenance section to maintain and prolong your product life). Manufacturers warranties of a maintainable service life of 25 years, film integrity of 10 years and colour integrity of 10 years.

fully engineered

PCM louver system are designed to conform to Australian standards and wind loading.

effective from

Date Installed	____/____/____
Authorised Distributor Name:	_____
Site Address:	_____

signed acknowledgement

I confirm I have read & understood the requirements contained in care & maintenance process and terms of warranty.	
Name: _____	Signed: _____
Dated: ____/____/____	

To lodge your warranty please ensure this page is completed upon receipt from your dealer and an original signed copy is mailed to: Project Centre Materials Pty Ltd. PO Box 1147MDC Narre Warren Vic 3805



this warranty is issued by: **Project Centre Materials Pty Ltd**
52 Star Crescent Hallam, Victoria Australia 3803

Any claim under this warranty must be made in writing to the issuer within the Guarantee period starting at the "Date Installed" (Completion date).

The Authorised Distributor who installed or supplied your product should be contacted immediately to review any product or installation concerns you may have.

The benefits of this warranty are in addition to the standard warranties & guarantees in the Australian Consumer Law.